

Brock Sound Co.

(541) 388-0101

Satisfaction Survey

Event Date: Saturday, July 29, 2006
Event Type: Wedding
Event Location: Bend/Lavander Pond
Event Staff:

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

None that I can think of

Additional comments or suggestions?

David was sensational! I couldn't have asked for better service.. he went over and beyond what one would think a "DJ" would do.

Would you recommend this service to others?

Yes

May your comments be shared with others?

Yes

May your name be added to a list of references?

Yes

Your Name:

Steve Paulus & Sarah & Reynolds

Your Email:

srpaulus@scmc.org

Your Phone Number(s):

541-280-3402

This survey was submitted on Wednesday, August 09, 2006.