

Brock Sound Co.

(541) 388-0101

Satisfaction Survey

Event Date:	Friday, September 22, 2006
Event Type:	Wedding
Event Location:	Great Hall, Sunriver
Event Staff:	Jenny Haines

Quality of Customer Service via Telephone:	Good
Quality of Customer Service via Internet:	Fair
Quality of Customer Service at Event:	Excellent
Friendliness of your Entertainer:	Excellent
Promptness of your Entertainer:	Excellent
Professionalism of your Entertainer:	Excellent
Entertainer's Performance:	Excellent
Entertainer's Appearance:	Excellent
System Appearance:	Excellent
Sound Quality:	Excellent
Overall Volume Levels:	Excellent
Music Selection:	Excellent
Incorporation of Your Requests:	Excellent
Lighting Effects:	N/A
Equipment Appearance:	Excellent
Overall Customer Service:	Excellent
Planning Assistance:	Excellent
Entertainer's Cooperation with Other Vendors:	Excellent
Overall Performance Rating:	Excellent

Is there anything specific that can be improved upon?

Absolutely nothing at all.

Additional comments or suggestions?

We didn't realize until the event how critical the DJ is in coordinating and managing a wedding. David pulled this off is spades from start to finish. My wife and I agree that when it comes down to it, Brock Sound was our most important hire. Not only did he basically plan the event, he was prompt, worked exceptionally well with the other vendors, didn't miss a cue and was complimented by most of our guests. We felt he went over and above in every way and would HIGHLY recommend his services to anyone. We met a lot of entertainers in the area and are convinced we chose the best.

Would you recommend this service to others?

Yes

May your comments be shared with others? Yes

May your name be added to a list of references? Yes

Your Name: Jenn & Chris Krumme
Your Email: christofred@gmail.com
Your Phone Number(s): 593-7692

This survey was submitted on Thursday, December 07, 2006.